

Sorry, NO trick or treat



It is not just at Halloween when unexpected callers turn up on your doorstep.

- Remember official visitors should always make an appointment beforehand.
- Look through the door view or window to see who is outside.
- If you decide to open the door, put the chain or bar on first.
- Check the caller's details before you let them into your home. Telephone the relevant organisation to confirm the caller's identity.
- Do not rely on a phone number that the caller gives to you.
- Do not feel pressurised into buying items on your doorstep and be wary of callers who may offer home repairs or gardening. Report any unexpected traders to the Citizens Advice consumer helpline on 0808 223 1133.

Report any crimes or suspicious incidents to the police on 101 or dial 999 in an emergency.