

## Chairs Report – October 2020

### Chairs Training

Part 1 (3 hours) completed on Saturday 3<sup>rd</sup> October.

Discussed procedures of running meetings and looked at samples of Standing Orders and Financial Regulations. It was very useful training and some things have already changed in our processes as a result.

Next part to be completed in November.

### Covid Survey

I've been through all the 241 surveys and compiled an Excel spreadsheet to capture the data that we received.

### Key Points

17% of respondents received a shielding letter from the Government.

56% of respondents were aged 70 and over.

84% of respondents feel able to self-isolate, knowing they have somebody to help them.

63% of respondents would like a befriending service in the event of another lock-down.

39% of respondents would be willing to volunteer to help in the event of another lock-down.

### Other services respondents would like to see include:

Newspaper delivery.

Pet care ie dog-walking for people self-isolating.

Dedicated helpline.

Prescription delivery.

Local updates on how our town and local areas are being affected.

### What went well?

Prescription delivery.

Volunteers in each road.

Lack of traffic going through the High Street.

Community spirit.

Local shops changing to meet the needs of their community.

Newspaper deliveries.

Residents mainly observing guidelines.

### **What could be improved?**

Transport to a bank/post office or a working post office.

Increased provision for litter collection.

Communication – don't just use social media – community noticeboards.

Chemists lack of delivery capacity/ waiting times for prescriptions.

Access to doctors.

Local food shops to organise home delivery service.

### **Actions**

- Talk to doctors about ways in which JPC could support them in the event of another lock-down.
- Talk to chemist about ways in which JPC could support them in the event of another lock-down.
- Work with The Hub to set up and run a befriending service.
- Set up key areas around town that community notices could be placed on a weekly basis to keep everyone informed.
- Speak to local shops about how the JPC could support local delivery.
- JPC to speak to One Stop/Post Office about their service to the town.